

ITEM 619.8001--25 - TOW TRUCK SERVICE (LIGHT)
ITEM 619.8002--25 - TOW TRUCK SERVICE (HEAVY)

1. DESCRIPTION:

- 1.01 Under this item the Contractor shall furnish Tow Truck Service for emergency removal of vehicles disabled by mechanical/equipment failure or minor accident from the contract site as detailed in the Contract Documents or as directed by the Engineer.

2. SERVICE REQUIREMENTS:

- 2.01 The Contractor, in providing tow truck service, may utilize one of two options available to him as follows:

A. Thruway Authorized Towing Service Company

The towing service shall be furnished by a company currently operating under a letter of authorization to provide such services on the Thruway. A current list of authorized towing companies can be obtained from the New York State Thruway Authority upon request.

Contact: Manager of Traffic Safety Services
 Administrative Headquarters
 200 Southern Boulevard
 Albany, New York
 [REDACTED]

B. Alternate Towing Service

An alternate towing service may be provided. Vehicles provided for tow truck service must be approved by the Thruway Authority prior to utilization of the service, and meet the same criteria and standards established by the Authority relative to vehicle requirements, and operational and safety equipment that are used in granting authorized tow truck service.

- 2.02 Tow truck vehicles will only be operated by drivers who have demonstrated knowledge and capability for operating the vehicles.
- 2.03 Additionally, the Contractor shall furnish a radio in each tow truck which is capable of transmitting and receiving via the Thruway's frequency. The Contractor will, in effect, be operating under the Thruway's license. The Supervisor of the Bureau of Communications - Thruway Headquarters - Tel: [REDACTED] should be contacted for information regarding radios to be installed in tow trucks. The Thruway Authority will ensure that vehicle operators are trained in the proper radio techniques and procedures through the Division Bureau of Traffic Operations.
- 2.04 **Light Tow Truck** is defined as a flatbed with a wheel lift attachment capable of towing passenger vehicles or light trucks (under 10,000 lbs.).
- 2.05 **Heavy Tow Truck** is defined as a towing vehicle with a minimum 45 ton capacity, with wheel lift capability for towing tractor trailer combinations and vehicles over 10,000 lbs.
- 2.06 **Thruway Standards for Tow Service**
- A. The vehicles shall be in first class mechanical condition of good appearance and capable of efficiently performing the towing service to Thruway Authority patrons.

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2. SERVICE REQUIREMENTS: (cont'd)

2.06 Thruway Standards for Tow Service (cont'd)

- B. The vehicles shall meet New York State Vehicle and Traffic Law requirements. Vehicle operators shall be required to comply with the provisions of Section 107-05 (Safety and Health Requirements) of the Standard Specifications.
- C. The name, address and phone number of the firm shall be either a painted decal or inscribed on metal plates, which must be rigidly fastened on both sides of the vehicle exterior at all times while on the Thruway Authority System.
- D. The vehicle(s) shall be subject to periodic inspection by Thruway Authority field personnel to assure continued compliance with these requirements.
- E. The Thruway Authority reserves the right to replace any tow service that fails to meet the above standards.

3. CONSTRUCTION DETAILS:

3.01 Stationed Towing Service

- A. The tow truck(s) with operator(s) shall be furnished and stationed at the location(s) specified by the Engineer, and as indicated in the Plans or in this Proposal. The tow truck(s) shall be stationed to expedite removal of disabled vehicles and shall be on duty during periods specified elsewhere in the contract documents.
- B. The tow truck(s) with operator(s) may also be required to provide towing service during other periods of anticipated heavy traffic flow as determined by the Engineer. Notice of requiring this service shall be given to the Contractor 24 hours in advance.

3.02 Disabled vehicles shall be towed to the nearest acceptable location approved by the Authority. The location shall be selected such that the operator of the disabled vehicle may readily obtain or arrange to obtain further service. In order to provide more expedient service to the operator of the disabled vehicle, the tow service shall advise Thruway communications when they are en-route to the drop zone as to what additional service(s) may be required by the patron. Upon delivery of the disabled vehicle to the approved location, the tow truck shall be required to immediately return to its assigned duty station, thus providing maximum towing coverage during the specified duty hours. Thruway patrons shall not be charged for the Towing Service provided under this item.

3.03 Every disabled vehicle that is towed shall be documented with the tow operator's name and the patron's name, address, telephone number and vehicle registration information.

3.04 The Authority reserves the right to utilize the currently authorized tow service for the hours outside those indicated in the Contract Documents, and for major accidents and recovery operations at any time.

4. METHOD OF MEASUREMENT:

4.01 Payment will be made for each hour or portion thereof that a tow truck and operator is on duty as detailed above or elsewhere in the Contract Documents.

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5. BASIS OF PAYMENT:

- 5.01 The unit price bid per hour per truck shall include the cost of all labor, equipment and materials necessary to provide the towing service. The hourly rate bid shall include the cost of a fully functional tow truck and operator.
- 5.02 The Contractor shall provide the specified tow truck(s) for each hour of required duty. No payment will be made for any hour or portion thereof of required duty that the tow truck(s) are not on duty.
- 5.03 Should the Contractor not provide the specified tow truck(s) during the required hours of duty, the Engineer or the Authority shall arrange for towing of any disabled vehicle from the project site to an approved location and such towing charges shall be deducted from monies owed to the Contractor by the Authority.
- 5.04 Payment will be made under:

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